



# FBT FAQ SHEET

## **SIMPLY MATH<sup>™</sup> WORKBOOKS & MATH CHARTS**

- Q1. Where can I buy Simply Math<sup>™</sup> Workbooks and FBT Math Formula Charts?**
- A1. You may purchase these products on our website on our [SIMPLY MATH](#) page or directly from a Fort Bend Tutoring representative.**
- Q2. Why can't I print the chart or workbook I purchased in PDF form?**
- A2. FBT PDF files, which can be displayed on your computer using Adobe Acrobat Reader, are not printable to help ensure no one can redistribute our material without Fort Bend Tutoring being compensated. We offer our printed materials separately or as a combined purchase with a PDF file.**
- Q3. How does Simply Math<sup>™</sup> Workbooks differ from similar products already on the market?**
- A3. Simply Math<sup>™</sup> Workbooks are unique in that they focus on one math concept per workbook and provide many examples, as well as, offering hundreds of practice problems. The objective of each Simply Math<sup>™</sup> Workbook is to give every student a reliable level of mastery of the concept upon completion of the workbook.**
- Q4. I can't find the math concept I need; may I suggest a concept for a workbook?**
- A4. Yes. In fact, if we have not already started working on the concept you request and decide to make it, we'll send you the workbook free of charge once it is completed. Make sure you include your full name and mailing address with your suggestion.**
- Q5. Your website only offers a few of your workbooks, when will the others be available?**
- A5. Simply Math<sup>™</sup> Workbooks are made available once they are edited and prepared for mass distribution. Please check back often to see which new workbooks are available.**

**Q6. Can I get a discount if I purchase your workbooks and/or charts in bulk?**

**A6. Yes. We will give you a 10% discount off the purchase price when ordering more than 25 copies of a single item.**

**Q7. What is your refund policy?**

**A7. All products and services are non-refundable. Please gather as much information about the product/service you are buying before your purchase. If you are unsure about anything, please call us at 281-536-2019 or email us at [FBT@TutorMeMath.net](mailto:FBT@TutorMeMath.net).**

## **ONE-ON-ONE TUTORIALS**

**Q1. How do I schedule an appointment?**

**A1. Either submit the form on the [Appointments](#) page of our website or call us at 281-536-2019 to schedule a tutorial session.**

**Q2. Besides my home, where can I or my child be tutored?**

**A2. FBT administers tutorial sessions in libraries, schools, coffee houses and bookstores that are located near your home, job or school.**

**Q3. Where will the tutorial take place? Can you give me an idea?**

**A3. FBT frequently tutors at the following locations:**

Barnes & Noble @ First Colony Mall (Sugarland/Richmond)  
 Barnes & Noble @ Westheimer & HWY 6 (West Oaks/Alief/Katy)  
 Barnes & Noble @ Kimberley & Beltway 8 (Town & Country/Katy)  
 Barnes & Noble @ Westheimer & Hillcroft/Voss  
 Borders Bookstore @ Beechnut & 610 (Meyerland/Bellaire)  
 Borders Bookstore @ Westheimer & Gessner (Westchase/SW)  
 Starbucks Coffee @ Sweetwater & Lexington (Sugarland/Richmond)  
 Starbucks Coffee @ Hwy 6 & Dulles/Austin (Missouri City/Fresno)  
 Starbucks Coffee @ Post Oak & Westheimer (Galleria)  
 Starbucks Coffee @ Texas 288 & FM 518 (Pearland)  
 Starbucks Coffee @ Woodridge & 610/45 S (Gulfgate/Hobby/SE)  
 College/University Common Areas and Local Libraries

**Q4. Are your tutors degreed and certified?**

**A4. Yes. All FBT tutors have at least a Masters degree and are professionally trained and certified math tutors.**

**Q5. What grades do you tutor?**

**A5.** We tutor 8<sup>th</sup> graders, high school students (public, private & home schooled) and college/university students.

**Q6. Do you tutor adults?**

**A6.** Yes. We prepare adults for entrance exams (THEA, COMPASS, GMAT, etc.), GED/TAKS testing and college/university students.

**Q7. Am I required to sign a contract or have a minimum number of sessions?**

**A7.** No. There are no required contracts for any of Fort Bend Tutoring's services. Our service is provided "at-will" and there is no minimum number of sessions that you are obligated to purchase or schedule.

**Q8. Does FBT require or offer diagnostic testing prior to tutoring me or my child?**

**A8.** No. You are not required to pay for any diagnostic testing and our tutors are skilled enough to evaluate students' needs while they are being tutored.

**Q9. Are the fees posted hourly or per session?**

**A9.** The fees posted on our [Fee Schedule](#) are our hourly rates per course or subject.

**Q10. What should I bring to the tutorial session?**

**A10.** Always bring paper, pencil, calculator (if allowed in class, on the test or assignment), textbook (even if the assignment does not require it), and any other resource materials such as a study guide, practice test, worksheet or workbook.

**Q11. Does Fort Bend Tutoring provide the resources and materials used in the one-on-one tutorial?**

**A11.** No. Aside from the Simply Math<sup>™</sup> Workbooks and FBT Math Formula Charts we sell, you and/or your child are responsible for any resources and materials needed during the tutorial session. If you need assistance locating resources and materials, please contact us by email or telephone.

**Q12. How do I get an FBT tutor to meet me or my child on a regular basis?**

**A12. After meeting with a tutor for the 1<sup>st</sup> time, you may make the request to meet with him/her once or multiple times a week or any other schedule that best suits you.**

**Q13. Why do you charge more for home tutorials?**

**A13. Aside from the convenience of not having to leave your home and being in a familiar environment, home tutorials do not allow FBT to schedule another tutorial immediately after yours ends. Public venues allow us to have another student wait and begin a session right after yours.**

**Q14. Where is your office/business located?**

**A14. Fort Bend Tutoring is headquartered in Missouri City, TX which is adjacent to Sugarland, TX and Stafford, TX.**

**Q15. Can I schedule a tutorial at your office?**

**A15. No. FBT tutors are mobile and tutor in or near your area of Houston, TX or at your home.**

**Q16. Can I suggest a location in my area to meet?**

**A16. Yes, though the final decision is left with the tutor.**

**Q17. What form of payment do you accept?**

**A17. Fort Bend Tutoring accepts cash, checks and credit/debit cards.**

**Q18. When do I pay for your services and can I pay in advance?**

**A18. Cash and check payments can be made in person at the tutorial session before the session begins. Online credit/debit card payments must be paid prior to the session date and time. You are always welcome to prepay for tutorial sessions.**

**Q19. What is your refund policy?**

**A19. All products and services are non-refundable. Please gather as much information about the product/service you are buying before your purchase. If you are unsure about anything, please call us at 281-536-2019 or email us at [FBT@TutorMeMath.net](mailto:FBT@TutorMeMath.net).**